



Capital Park
2365 Innis Road
Columbus, OH 43224
P: (614) 416-4325
F: (614) 536-1994

Chantry
5560 Chantry Drive
Columbus, OH 43016
P: (614) 235-5555
F: (614) 536-1994

Mount Carmel East
5969 East Broad Street Suite 300
Columbus, OH 43213
P: (614) 235-5555
F: (614) 536-1994

Whitehall
882 South Hamilton Road
Columbus, OH 43213
P: (614) 235-5555
F: (614) 536-1994

Whitehall-Yearling High School
675 South Yearling Road Suite 100
Whitehall, OH 43213
P: (614) 235-5555
F: (614) 536-1994

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Heart of Ohio Family Health Treating Patients Using Telehealth

COLUMBUS, Ohio — Heart of Ohio Family Health (HOFHC) is providing telehealth services for all patients. Telehealth is the use of video, telephone calls, and secure email to facilitate clinical care and education.

As the Coronavirus (COVID-19) continues to impact lives, HOFHC is innovating to provide high quality care while aligning with health care guidance from the Centers for Disease and Prevention (CDC).

HOFHC has been using UnityPHM (a software company for video communications) to hold virtual appointments with patients. Additionally, phone call appointments have replaced face-to-face appointments to reduce the risk of the virus.

“We’re making it as easy and safe as possible for our patients,” Dr. Mohammed, Chief Executive Officer at HOFHC says.

The benefit of using telehealth services at HOFHC is that telehealth keeps patients and providers safe while allowing patients to get the care they need with ease.

David Brewer, Director of Clinical Services and Quality Improvement said, “Many people with diabetes, heart disease, and compromised immune systems have been able to get care while minimizing exposure thanks to telehealth with our providers.”

In addition to telehealth, HOFHC has been providing in-car COVID-19 and antibody testing. HOFHC accepts most private insurances, Medicaid, Medicare and no insurance, and offers a sliding fee discount based on the patient’s income and number of dependents.

To read all of Heart of Ohio Family Health COVID-19 news updates, visit <https://heartofohiofamilyhealth.org/our-community/covid-19-updates>

To learn more about Heart of Ohio Family Health, visit www.heartofohiofamilyhealth.org.

About Heart of Ohio Family Health



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Heart of Ohio Family Health (HOFHC) is a 501(c)(3) nonprofit health care provider committed to serving all groups, ethnicities, and communities in Central Ohio since 2003. Operating as a Federally Qualified Health Center (FQHC), we offer services in primary care, pediatrics, behavioral health, substance use disorder, OBGYN, diagnostic laboratory, pharmacy, dietetics & nutrition, and interpretation.

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